



# City of Camden

For Immediate Release:

## The City of Camden Announces an Amnesty Program For Delinquent Water and Sewer Bills

**December 1, 2009 – March 1, 2010**

**December 1, 2009 through March 1, 2010**, all Interest and Penalties will be waived on payments made for delinquent **Water and Sewer Utility Bills, provided payment is received:**

- **During the Amnesty period of 12/01/2009 thru 03/01/2010.**
- **Payment must be for the entire amount of the delinquency.  
(NO PARTIAL PAYMENTS WILL BE ACCEPTED)**
- **Payments will be accepted by Cash, check or money order only.**

This offer of “Amnesty” will not be extended or amended. All payments received for delinquent amounts after March 1, 2010 will be assessed interest and penalties as mandated by law without regard to this Amnesty Program. Inquiries and payments can be made at:

### **PNC Bank**

Broadway & Market Streets Camden, NJ

Office Hours: 8:00 am to 4:30 pm Cashiers: 9:00 am to 4:30 pm

Or by calling:

**UNITED WATER AT 800-334-9781.**

### **ADDITIONAL INFORMATION**

1. Are payments received by mail that may have one bill past due with just one instance of interest penalties accrued eligible for the program?

*Yes any account which is delinquent that has interest accrued will have the interest waived no matter how the payment is received, as long as the consumption costs are being paid in full. Paid in full means both the water and sewer principal amounts are paid.*

2. Municipal Lien Accounts are restricted from payment applications, Are these accounts exempt from this program?

*Yes, these are exempt from the amnesty program because any account which is lien held by the city must have the lien satisfied before any other payments are received. These properties can still be subject to shut off as well.*

- Accounts that have been sold to a third party lien holder may have accrued interest charges for a number of years but may be part of the lien certificate. If a customer wants to pay the current balance how much of the interest penalties can be waived?

*The City of Camden cannot waive any interest that has been paid through a third party lien holder as that accrues to the lien and the lien holder is entitled to the interest payments. Any interest accrued on current charges that have not been paid and have not been added to the lien can be waived upon full payment of the outstanding current charges.*

- Bankruptcy accounts; does the program apply to pre-petition amounts?

*The pre petition amounts are exempt from the amnesty program because these amounts should be included in the claim and be subject to whatever payment schedules have been established. Only post petition charges can be included in the amnesty program.*

- Accounts in Lien with the Tax Lien Financing Corporation (TLFC), do they qualify for the Amnesty program?

*Any account in TLFC should only have a potential of being delinquent since the tax sale so the interest cannot be more than two quarters. Any interest accrued on current charges that have not been paid and have not been added to the lien can be waived upon full payment of the outstanding current charges.*

- Accounts with deferred payment arrangements; is the Amnesty program only applicable to what is left unpaid of the agreement?

*If an account was paid at the 50% and has made any additional payments, then the only amount subject to the amnesty program would be the remaining interest on the **unpaid** charges, if paid in full.*

**FOR FURTHER INFORMATION AND ASSISTANCE**  
**CONTACT UNITED WATER CUSTOMER SERVICE**  
**AT 1 800-334-9781.**

[www.unitedwater.com](http://www.unitedwater.com)

<b>Mail Inquiries:</b> United Water Camden P.O. Box 190 Camden, NJ 08101	<b>Mail Payments to:</b> City of Camden Customer Service Center 69 De Voe Place Hackensack, NJ, 07601	<b>Walk-In:</b> PNC Bank Broadway & Market Streets Camden, NJ
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**Drop box:** For payments by check, City Hall, 1st Floor, Tax Office.