

IMMEDIATE RELEASE  
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OFFICE OF THE MAYOR  
**CITY OF CAMDEN**  
NEW JERSEY

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**\*\*ADVISORY\*\***

**A BOIL WATER ALERT IS IN EFFECT FOR  
CAMDEN NEIGHBORHOODS WEST OF THE COOPER RIVER**

**CAMDEN, NJ** - Due to low water pressure resulting from a water main break, the City of Camden has issued a ***BOIL WATER ALERT*** for Camden neighborhoods west of the Cooper River (*residents and businesses serviced by American Water*). Customers within this service area may be without water or experience a significant loss of pressure. A potential or actual impact to the quality of water being provided currently exists. As a precaution, we are implementing a system wide ***Boil Water Advisory*** until testing of the water supply is deemed satisfactory.

**What should I do? What does this mean?**

Effective immediately and until further notice, customers within the impacted service area are instructed to bring tap water to a rolling boil for one minute and allow the tap water to cool before using, or use bottled water. Boiled or bottled water should be used for drinking; preparing foods; mixing baby formula, food, juices or drinks; washing vegetables and fruit; cooking; making ice; brushing teeth; and washing dishes until further notice. Boiling kills bacteria and other organisms in the water.

The following measures are also recommended:

- Throw away uncooked food or beverages or ice cubes made with tap water during the day of the advisory;
- Keep boiled water in the refrigerator for drinking;
- Do not swallow water while showering or bathing;
- Rinse hand-washed dishes with a diluted bleach solution (one tablespoon of household bleach per gallon of tap water) or clean your dishes in a dishwasher using the hot wash cycle and dry cycle;
- Do not use home filtering devices in place of boiling or using bottled water; most home water filters will not provide adequate protection from microorganisms;
- Use only boiled water to treat minor injuries;
- Provide pets with drinking water that has been boiled (and cooled).

**Please continue to boil your water or use bottled water until you are notified that the water quality is satisfactory. This advisory will remain in effect until repairs are completed and testing shows the water quality to be safe.**

The City of Camden is working closely with American Water to ensure necessary repairs are made and the service is returned to normal operations in all of the affected areas. If customers have any questions please contact the American Water office during business hours at 856- 635-1496. Residents can also contact the Water Treatment Plant for emergencies at 856–220-4235. We thank and appreciate residents for their patience.

Please visit the American Water website at [www.aw-connect.com/camden](http://www.aw-connect.com/camden) throughout the entirety of the Boil Water Advisory and for further updates. Residents should also remember to check in on disabled or elderly neighbors who might be living alone.

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[www.ci.camden.nj.us](http://www.ci.camden.nj.us)