



IMMEDIATE RELEASE  
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## ***Mayor Frank Moran Announces The Establishment Of The Division of Constituent Services***

**CAMDEN, NJ** – Mayor Francisco “Frank” Moran has officially opened the City’s Division of Constituent Services, conveniently located on the 3rd Floor of Camden City Hall. This new division operates under the auspices of the Office of the Mayor. The office will be supported by a full complement of existing City personnel with strong knowledge of the various City departments and City functions.

Mayor Moran has been a strong advocate for the needs of residents and has reinforced “Inclusive Prosperity” throughout his first year in office. As a result, a special focus has been placed on encouraging residents to engage with municipal government in order to take advantage of the City’s growing opportunities. The Mayor will continue to advance similar initiatives throughout 2019 aimed at making City Hall more accessible and impactful within the Camden community.

In order to make sure concerns are heard, Mayor Moran has established the Division of Constituent Services for receiving and answering requests about the city government and its various services. The division exists to help residents, businesses, and visitors with general inquiries and to aid with resolving quality of life issues in the city. The office will track daily requests across City Hall’s Departments and ultimately work to improve the response and function of municipal services.

“One of my primary goals is to improve the quality of life at the neighborhood level,” said Camden Mayor Frank Moran. “This can only be done by responding to citizen complaints, questions and requests in a timely and efficient manner. I saw a gap between our residents and City Hall. This office will not only help fill that gap by connecting residents with the services they seek but will help the City identify areas that need improvement.”

The office is located on the 3<sup>rd</sup> floor of Camden City Hall (520 Market St., Suite 300 Camden, NJ 08101) and open Monday through Friday, from 8:30 a.m. to 4:00 p.m. Constituents are welcome to walk in, make an appointment, call (856)-757-7200 or email [mayor@ci.camden.nj.us](mailto:mayor@ci.camden.nj.us)

“We are placing emphasis on customer service! Whether you are a resident, business owner, or visitor, our goal is to address your concerns quickly, efficiently and effectively,” said Mayor Moran.”



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