

CAMDEN SPECIAL SERVICES DISTRICT
CAMDEN, NJ

JOB DESCRIPTION
CSSD TEAM LEAD

Block by Block, the cleaning contractor for the CSSD and is responsible for all hiring.
Please do not contact the CSSD.

The Team Lead, Supervisor is responsible, in correlation with the Operations Manager, for the daily supervision of the Camden Cleaning Ambassadors in the field. The ideal Team Lead should be a solid decision maker, prepared to lead by example and empowered to do the right thing!

ESSENTIAL FUNCTIONS

FRONT LINE LEADERSHIP -Responsible to manage shift duties of the Cleaning Ambassadors while ensuring compliance to all Block by Block standards, best practice, procedures, and policies.

Oversee special projects and be able to handle last second requests with professionalism, and urgency.

Responsible to communicate and lead daily shift briefings while assigning duties and zones, reviewing events, weather, and safety updates to Ambassadors.

Provide excellent customer service in the BID and towards Ambassadors.

Provide hands-on guidance and direction for the on-street and in-field operations.

Hold a valid driver's license and drive CSSD vehicles.

Work alongside Ambassadors to direct and participate, as needed, with all work scope responsibilities.

REPORTING—Must be able to provide written reports of broken infrastructure, graffiti on private property, and provide a basic daily report of accomplishments and tasks completed. Must be able to provide direction and counsel to team members and report concerns to Operations Manager.

PROFESSIONALISM -Must maintain a positive, professional environment in full compliance with applicable laws, regulations, policies, procedures, and overall Block by Block standards of expected professionalism.

PHYSICAL ABILITIES— Must have the physical capacity to traverse continuously during an eight-hour shift, with normal breaks (two fifteen-minute, and one thirty-minute meal break). Must be able to work outdoors in all conditions with provided inclement weather gear. Must be able to lift up to 50lbs on a continuous basis.

COMMUNICATION— Must be able to speak, read, and write the English language to create basic reports. Team lead must be able to speak and communicate respectfully and professionally to all employees.

COMPUTER SKILLS- Must be proficient in computer usage and in Microsoft Office products.

EQUAL EMPLOYMENT OPPORTUNITY POLICY

It is the policy of Block by Block and the CSSD not to discriminate against any applicant for employment, or any employee because of age, color, sex, disability, national origin, race, religion, or veteran status.

COVID-19

Block by Block has a strong culture of safety. We provide all personal protective equipment necessary to perform the assigned duties and fulfill responsibilities accordingly.

JOB DETAILS

CSSD Ambassadors are employed by sub-contractor Block by Block, Inc.

Job Type: Full-time

Pay: \$19.00/hour starting

Benefits: Waiting period may apply

401(k)	Paid time off	Health Insurance
Employee assistance program	Referral program	Dental Insurance
Employee discount program	Masks and gloves provided	Life Insurance
	Flexible spending account	Vision Insurance

Schedule:

8-hour shift Day shift – 5 days a week

Monday – Sunday - Must be able to work weekends

QUALIFICATIONS

MUST be a resident of the City of Camden and provide proof of residency

Driver's License Required

APPLY NOW

Application process includes background check

Second Chance Program available

Call 856-389-3389

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