

LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

Falling behind on your water or wastewater bill?

There's a new federal temporary emergency program that may help.



AMERICAN WATER



LOW-INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

The City of Camden and American Water Contract Operations are committed to the Camden community and keeping the water and life flowing for our customers.

The Low-Income Household Water Assistance Program (LIHWAP) is a federally funded program that provides emergency assistance to families experiencing hardship with their water bills. LIHWAP will be able to assist our customers who are behind on their drinking water and wastewater bills to help keep their water and wastewater service active.

To be eligible for LIHWAP assistance:

- Applicants must be water/wastewater customers who are responsible for paying their water and sewer bills directly to the Company.
- An applicants' total gross household income must be at or below 60% of the state median Income (\$6,439 a month for a family of four). The LIHWAP [frequently asked questions webpage](#) has additional information about maximum income limits and other items.
- Participants in the Low-Income Home Energy Assistance Program (LIHEAP) are automatically eligible for LIHWAP assistance as long as they are water/wastewater bill holders.

Apply online through the [DCAid application portal](#). People who do not have access to computers or the internet can call **1-800-510-3102** to be directed to one of the community action agencies to assist them with starting, completing, and submitting an application online.